

Dear Administration,

I was very blessed that your Activity Director, Lee Ann, invited me to the Volunteer Luncheon. What a fabulous event you all put on! The food was plentiful and excellent, the room was beautifully decorated, and hearing the warm and encouraging speeches from you and Lee Ann, as well as watching Stacey receive that special distinction was truly inspiring for all. As a volunteer, I felt very much appreciated and recognized, and speaking with the other volunteers attending, I can say confidently they felt the same.

I continue to be quite impressed with the fine work you all do at the Dominican. Everyone at the Front Desk is friendly and welcoming, no matter what time of day. I always see you and the Sisters making tremendous effort to engage the residents in daily conversation, so they continue to feel "seen" and connected. The new technology boards are fabulous - whenever I visit each week, I enjoy seeing all the new photos posted from the various activities, and the information displayed is so very up-to-date and helpful. As a volunteer who teaches the Bible Study each week, I am very grateful that the Bible Study is not only listed on the daily list, but also mentioned across the bottom of the full screen. We all need reminders in life, and I've found that since the residents have these streaming reminders, they are remembering to attend class more often. Thank you for finding a way to stay current and help the residents stay more actively engaged.

The food at Dominican is consistently very good. I am continually impressed with the variety, the food themes nights, the specialty offerings through the Melting Pot, the lovely array of tasty treats at the Brunch (and Sherri's bright welcoming smile), and the fact that Richie and Kevin reach out to the residents and even ask for their favorite recipes to be shared!

I have attended some of the meetings at Dominican and enjoy how thoroughly your various leaders update the residents and truly listen to and strive to respond to their requests. There is always something new and different at Dominican, and it's clear your staff works very hard to continue to provide a safe, secure, and extremely engaging environment for the residents. I enjoy seeing the fantastic decorations Suzanne comes up with for each holiday, and her creative crafts are something my mother looks forward to making each week under Suzanne's kind and compassionate direction.

I have attended several events (Talent Show, St. Patrick's Day Party, Oscar Party to name a few) and am always delighted with the decorations, thematic food offered, activities and the way Lee Ann goes the extra mile (dancing, dressing in costume, gently guiding folks to the photo booths) to make sure each guest really has fun while attending the event. She and her team of volunteers are some of the most efficient, hospitable, and genuinely kind women I have ever met (and as a Deacon in a church, I meet a lot of people!).

The grounds always look well-tended with smatterings of such beautiful flowers, and when my parents have used transportation for special trips, they say the bus is timely and comfortable, the drivers always friendly and very helpful.

I have directed friends to the website and am delighted, myself, to watch the videos, see the terrific photos, and have the information about the Dominican presented in such an easy-to-read and easy-to-understand format. I am always proud to recommend the Dominican Village!

To run as smoothly as it does and look as beautiful as it does (I love all the new refurbishments and renovations), I realize you are putting forth a great deal of time and effort and paying close attention to every detail. As both a volunteer and a daughter of residents, I want to say thank you for all you do to lead the Dominican staff to provide such a warm, hospitable, family-style home to its residents. You are a real blessing as a leader, Paul. I thank God my parents are living in the Dominican at this time in its history.

Blessings in Christ,
Deb Cavacchioli